

NEW FEE INCREASE IN EFFECT MARCH 8, 2021

February 16, 2021

To our valued customers:

Thank you for your continued partnership with Frontier Supply Chain Solutions Inc. We would like to take this opportunity to share some important information regarding your account.

The past year and going into 2021, the customs service industry is facing many changes regarding government systems and policies. Our firm continues to make significant investments to accommodate programs such as: Single Window Initiative (SWI), and the Canada Border Services Agency (CBSA) Assessment and Revenue Management (CARM). The changes will be introduced in 2021 to ensure you as a trade partner will be prepared to face the changes.

Effective on March 8, 2021, we will implement a 3.2% increase for Canadian customs brokerage, logistics, courier, and cross-border services.

These new rates reflect the cost of servicing our clients, but remain competitive and are consistent with industry practice. We are striving to maintain the high service levels you expect by investing in our people and systems.

Terms & conditions along with our accessorial fees have been updated and are located on our website. We encourage you to review the documents which pertain to the services you utilize.

We thank you for your business and constant support. Frontier will continue to maintain the superior standard of our services.

Should you have any questions or concerns please do not hesitate to contact your sales representative or email info@frontierscs.com.

Sincerely,
Michael Butterfield
President & CEO
Frontier Supply Chain Solutions Inc.