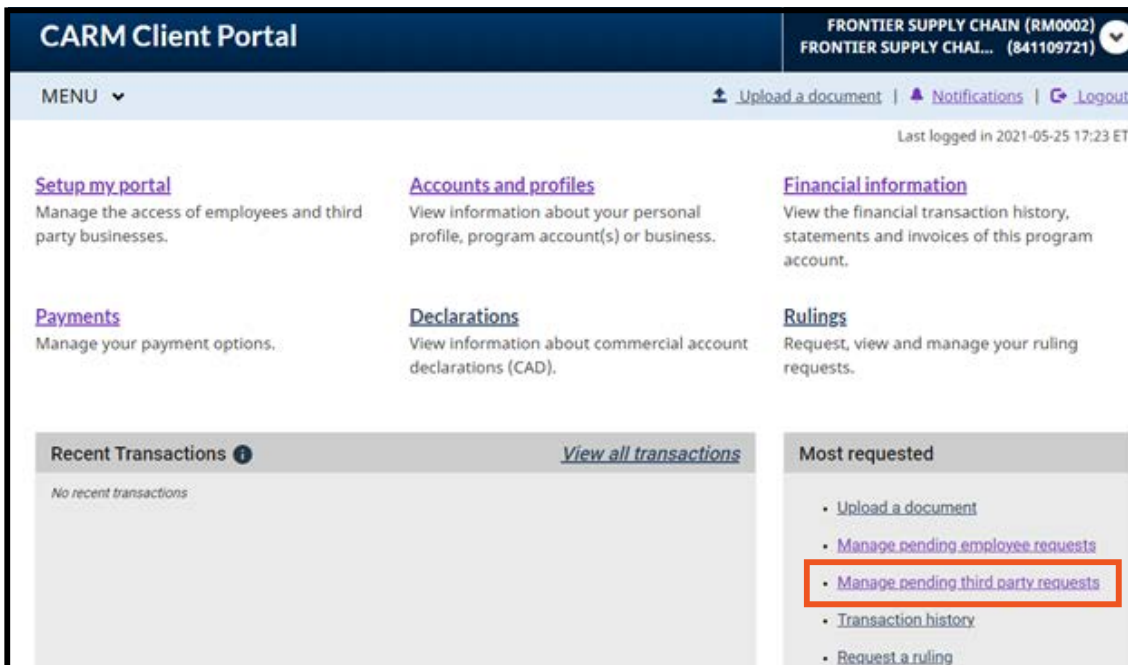# Instructional Guide To:
GRANTING ACCESS TO FRONTIER ON THE CARM CLIENT PORTAL

Important Notes

▶ Importers must grant access to their custom broker.

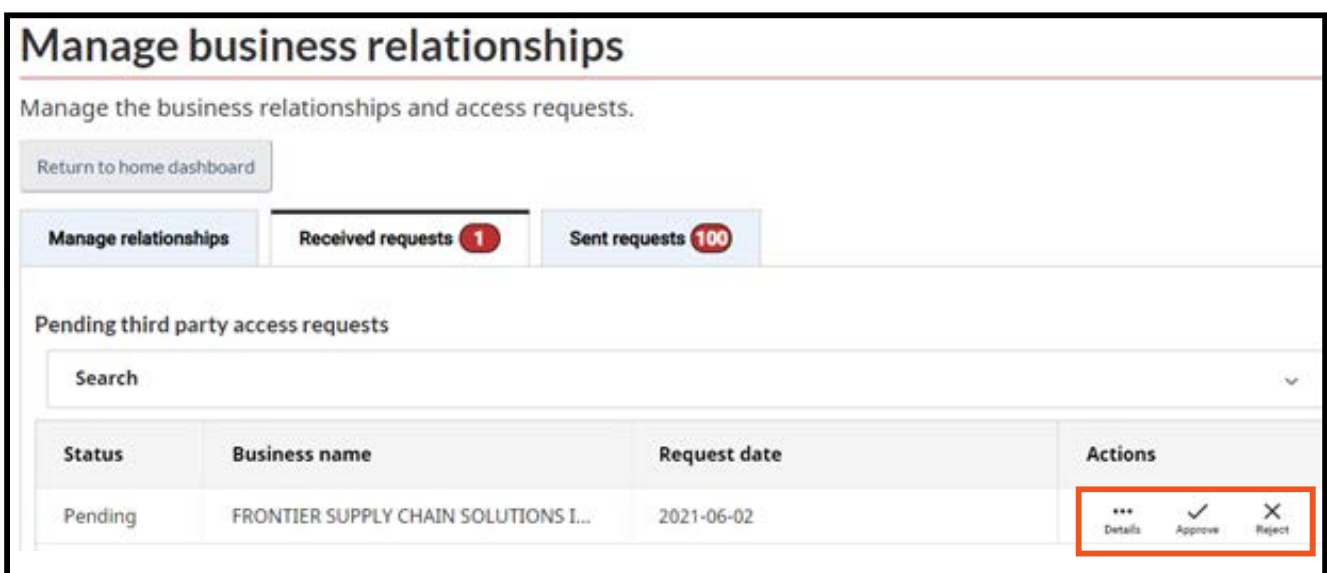▶ Granting access to Frontier will allow Frontier to transact business on your behalf.

Step 1.

▶ In the CCP (CARM Client Portal), go to 'Manage pending third party requests'.
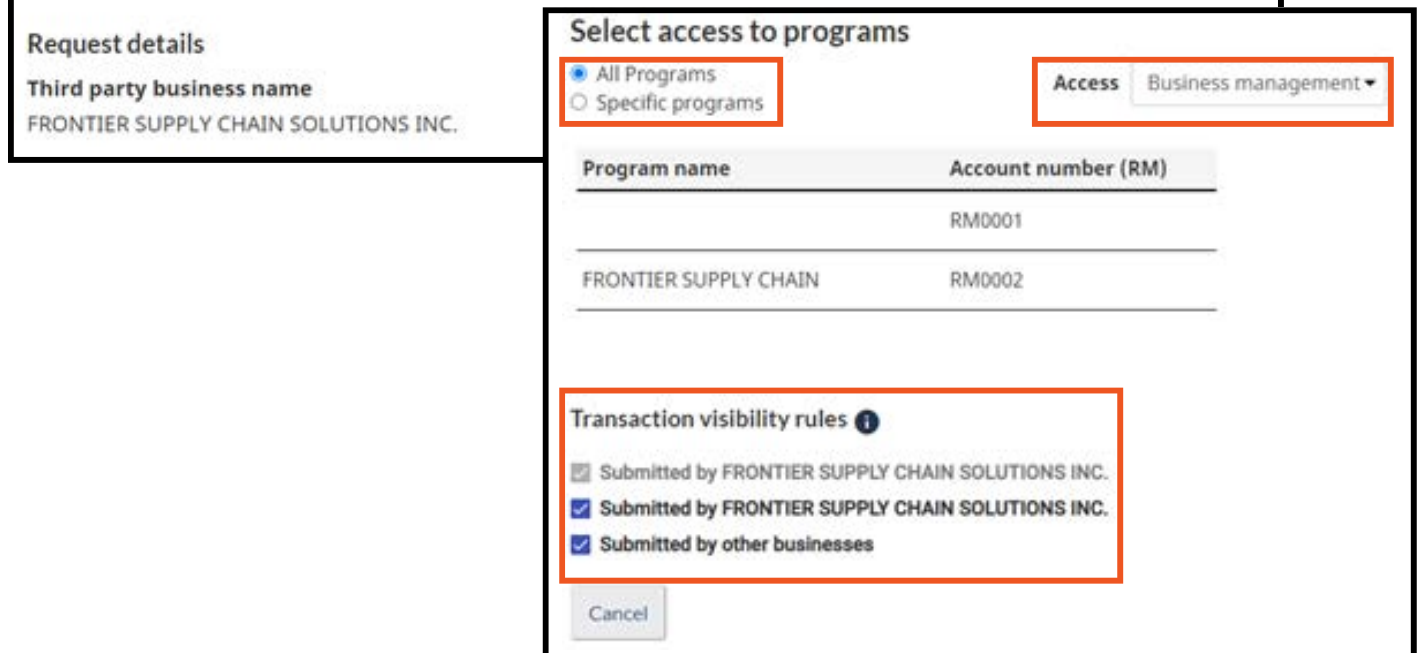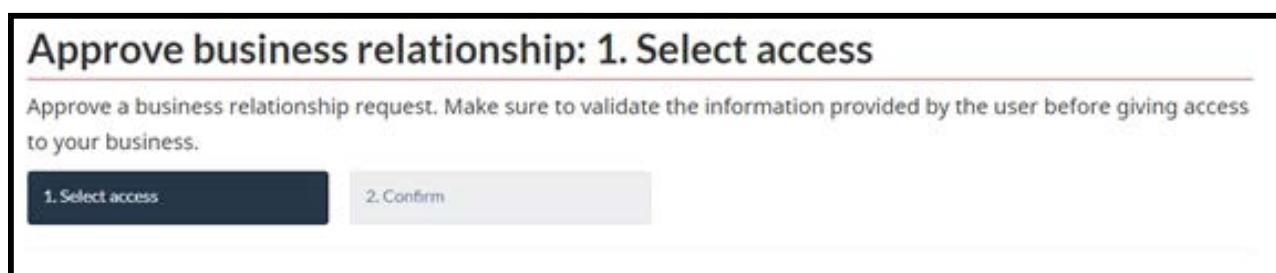

Step 2.

▶ In actions, click on approve, or details:

Step 3, To Approve

▶ 1. Select access to All Programs or Specific Programs.
   a. A Program is a specific RM account number, example RM0002.
2. Select access as Business Management.
3. Check off appropriate Transaction visibility rules.
   a. All three are needed if you would like Frontier help you reconcile your CBSA SOA.

Step 4, Click Approve

▶

Please advise Frontier if you have any questions or feel free to contact CARM support as well.